

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. 152812562  
Complaint No. 47/2019

**In the matter of:**

Wakeel Ahmad .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Arun P Singh (Chairman)
2. Mrs. Smita Shankar, Member (Law)

**Appearance:**

1. Mr. Imran Siddiqi, Ms. Ritu Gupta &  
Mr. Achal Rathi, On behalf of BYPL
2. None present on behalf of the complainant

## ORDER

Date of Hearing: 30<sup>th</sup> August, 2019

Date of Order: 02<sup>nd</sup> September, 2019

**Order Pronounced By:- Mr. Arun P Singh (Chairman)**

The grievance of the complainant is that he applied for a new connection and paid demand note on 06.05.19 but the respondent did not install meter till date due to some technical problems. He requested the Forum for release of new connection and also asked for compensation for harassment.

  
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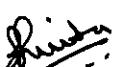
On notice the respondent company appeared before the Forum. The complainant through respondent submitted his satisfaction and withdrawal letter.

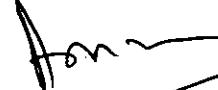
The complainant in his withdrawal letter requested that he is satisfied with the action taken by the respondent company and wishes to close his case.

Since the grievance of the complainant is redressed and he wishes to withdraw his case, the Forum closes the case as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

The compliance should be reported within 30 days. The order is issued under the seal of Consumer Grievance Redressal Forum (BYPL).

  
(SMITA SHANKAR)  
MEMBER (LAW)

  
(ARUN P SINGH)  
CHAIRMAN